



Quick Start Guide

Step 1: Registering / Logging on as a Customer.

Click on the 'Login' button at the top of the screen.

Registering as a new user on the system.

If you are a new visitor to the site click on the 'Register' button that appears under the 'New User?' text.

Complete the online form (including a Username and Password of your choosing), click the 'Register' button to continue.

Please note: If your chosen username is already in use you will be asked to enter another choice.

Logging in as an existing customer.

If you are a returning customer enter your unique Username and Password.

Click on the 'Login' button to return to the main website.

Changing your registered details.

Details can be changed at anytime by clicking on the 'My Account' link at the top of the page.

Step 2: Searching for a takeaway restaurant.

Accessing the Search Menu.

Click on the 'Hungry?' text box.

Using the Search Menu.

Select Delivery / Collection by clicking on the appropriate option.

Select your Postcode (delivery) or County (collection) from the first drop-down menu.

Select your desired cuisine type from the second drop-down menu.

Click 'Go' button to continue.

Alternatively if you know the name of the restaurant you wish to visit, simply enter their name into the appropriate text box and then click on the 'Go' button.

Please note: If your chosen Postcode or County does not appear on either list, then either we do not currently have any available restaurants in your area or available restaurants may be closed for business.

Selecting your Restaurant.

Scroll down the generated list of restaurants until you find one that suits your needs.

To download a PDF version of the chosen restaurants menu click on the link (requires additional PDF reader software to open).

To view online menu and place your order via the internet click once on the 'View menu and order online' button.

Step 3: Ordering food online.

Adding items to your order.

Use the drop-down menu (located in the orange sidebar) to choose your desired menu category e.g. Starters, Chicken Dishes etc.

Use the scroll bar to navigate up and down through the generated menu page.

To add an item to your order select the required number from the drop-down menu beside the item and then click on the 'Add' button.

Deleting items from your order.

Click on the 'Edit' button in the order section of the website, this is found in the orange sidebar.

To alter the quantity of an item or to remove it completely, click on the 'Edit' button beside its name.

Use the + and – symbols to alter the required quantity.

Click on the 'Save' button to return to the main edit page.

When you have completed editing your order click on the 'Close' button to return to the main website.

Changing restaurant.

Select your chosen cuisine from the first drop-down list in the orange sidebar (this will re-generate the restaurant list for your area).

Select your vendor from the second drop-down list in the orange sidebar.

Select your desired restaurant from the list and continue ordering.

Completing your order.

To complete your order click on the 'Checkout' button on the left-hand side of the webpage.

Step 4: Finalizing your order.

Reviewing your order.

Read through your order to ensure that quantities etc are correct.

Editing / deleting items from your order.

Click on the 'Edit' button to change the desired quantities of your chosen items.

Click on the 'Save' button to return to the main order page.

Click on the 'Delete' button to completely remove an item from your order.

Accepting the Terms of Agreement.

Carefully read through the terms and conditions.

Place a tick in the acceptance box at the bottom of the page by clicking on it once.

Click on the 'Confirm Address' button to continue.

Continue ordering

To return to your chosen restaurant and to continue ordering, click on the 'Continue Ordering' button at the bottom of the page.

Confirming your delivery address.

If the delivery address is the same as your registered address, click the appropriate box (This will automatically enter your address details).

For a different delivery address simply enter the required details as appropriate.

If you have any additional comments regarding your order these can be entered into the text box provided.

Please note: If you have chosen the 'Collection' option the delivery address boxes will be automatically filled with the word 'Collection'.

Payment details

Select your payment method by clicking in the relevant box.

Click on the 'Complete Order' button to finish the reviewing process.

Please note: The majority of vendors offer a 'cash payment only' policy and as such additional payment options may not be available.

Step 5: Receiving your order confirmation.

Online confirmation.

You will see a message on-screen indicating that your order has been delivered to your chosen restaurant.

Please keep a note of your unique order number in case it is required at a later date.

Email confirmation.

A confirmation email will be sent to your registered email address containing your order confirmation and number. This will be sent as soon as your order has been delivered to your chosen restaurant.

Accessing your order history.

A detailed list of all your previous orders can be accessed by clicking on the 'My Account' link at the top of the screen followed by the 'Order History' link.

If you have any problems / issues regarding the website, you can email us at support@takeaway2go.com